

Eastern Illinois University Report on Web Accessibility

I. Which campus constituencies address web accessibility issues and which of the following campus units participate in these activities?

Center for Academic Technology Support

University Marketing and Communications

Procurement/Purchasing

II. Summarize Committee Activities related to Web Accessibility.

1. How do you communicate your web accessibility practices to faculty, staff, students and the general public?

EIU's web accessibility practices are presented here: <http://www.eiu.edu/accessibility.php> -- This page is linked on our footer which is on nearly every page at EIU. Web accessibility practices are also presented to faculty and staff through several TECnet sessions. TECnet sessions are internal technology related training sessions. More information on TECnet can be found here: <http://cats.eiu.edu/training/index.php>

2. What unit or committee has responsibility for monitoring and coordinating the overall implementation of campus web accessibility activities at your institution?

In 2009 EIU had an informal web team lead by the University Webmaster that worked with EIU faculty and staff on making content accessible.

3. How does your institution coordinate and promote accessible web design on campus to web developers and what training resources are available to assist

developers in learning about accessible design practices?

TECnet training sessions on EIU's content management system (OmniUpdate) and Dreamweaver are available to EIU's faculty and staff. In both sessions web accessibility is discussed throughout the training. The goal is to build awareness and to teach best practices using the tools available.

4. What criteria does the institution or committees use to prioritize which web resources to make accessible?

No formal priority structure exists, but informally the higher traffic sites typically get priority.

5. How are students involved in identifying web accessibility issues on campus?

We continue to bring in students during usability tests to get real hands-on feedback regarding accessibility. These sessions are extremely valuable to improve functional accessibility issues that go beyond any rule set.

6. How is web accessibility addressed in your campus strategic plan?

The Comprehensive Technology Planning Committee (CTPC) tracks progress of several strategic technology goals, one of which is accessibility. An annual report is given to EIU's Presidents Council.

7. What are your web accessibility procurement requirements?

We follow the guidelines outlined by the IBHE IITAA Purchasing Working Group. More information can be found here: <http://purchasing.cita.uiuc.edu/>

8. Does your campus participate in the IBHE Web Accessibility Consortium: www.ibhe.cita.uiuc.edu ?

Yes.

9. Do you include web accessibility as part of your disability awareness activities/training on your campus?

Yes, accessibility is built into several training sessions.

III. Provide Information on Web Accessibility Improvements and Plans for your Institution

1. **Define your accessibility requirements, IITAA or other?**

IITAA

2. **List the evaluation tools and procedures you use to evaluate accessibility of web resources at your institution.**

We use Functional Web Accessibility Evaluator in combination with reviewing pages internally based on the IITAA guidelines.

3. **Summarize the progress your institution has made during the past year.**

a. Web pages that have been evaluated for accessibility compliance and the results.

University homepage and top level pages –

These pages have minor issues that need to be resolved for full compliance (around 95% implemented)

Admission homepage – Around 95% implemented compliance with accessibility guidelines. Minor issues need to be cleaned up to get to 100% compliance.

b. Web sites brought into compliance.

All of these sites have been moved to our new template, which means they are much improved over last year. Not all are 100% compliant though.

- Alcohol EDU
- Army ROTC
- Arts
- Assessment and Testing
- Banner
- Business Solutions Center
- Campus Recreation

- Career and Organizational Studies
- Career Services
- Center for Academic Technology Support
- College of Arts and Humanities
- College of Sciences
- Facilities Planning Management
- Financial Aid
- Foundations
- Graduate Elementary Education
- History Department
- Information Technology Services
- Lumpkin College of Business and Applied Science
- New Student Programs
- Nursing
- Masters of Business Administration
- Music
- Office of the President
- Panther Marching Band
- Philanthropy
- Reading Center
- Teaching with Primary Sources
- School of Business
- School of Continuing Education
- University Union
- Vice President for Academic Affairs

4. Summarize your plans to improve in the next year?

- a. A list of web sites you plan to evaluate for accessibility in the next year.

- University homepage and top level pages
- Admissions homepage
- Financial Aid
- School of Continuing Education

- b. A list of web sites you plan to bring into compliance during this next year.

- African American Studies
- Chemistry
- College of Education and Professional Studies
- Communication Disorders & Sciences
- Communication Studies
- Family and Consumer Sciences
- Honors College

- Research and Sponsored Programs
- Textbook Rental
- School of Technology
- Social Sciences
- Secondary Education
- Student Success Center
- University Police
- Vice President for Student Affairs
- Vice President for University Advancement

5. How are you monitoring ongoing compliance with web accessibility requirements on your campus?

We periodically analyze sites and ensure that they have not implemented changes that impact their overall accessibility. Right now we have no formal process in place.

IV. Web Application Accessibility

1. List the web applications your institution uses in each of the following categories:

a. Course Management Systems

WebCT Campus Edition 8.0

b. Campus Portal System

None

c. Web Mail

Zimbra, Outlook Exchange

2. List the activities and the progress of your campus during the past year to improve the accessibility of these web applications.

EIU has done incremental updates to WebCT, which included several improvements in regards to accessibility. Upgrades were also applied to Zimbra.

3. List your planned activities to improve the accessibility of these web applications during the next year.

EIU will continue to work with vendors and provide feedback on how accessibility can be improved.