

TurningPoint Student Response System

TurningPoint is the EIU campus standard for student response systems. EIU faculty members now have the option to require students to purchase the keypads for use in class. Beginning in the fall semester of 2008, these keypads will be available for purchase in the EIU Union Bookstore.

Faculty use TurningPoint because it integrates with PowerPoint in order to do class polling, take attendance, get feedback about what is being discussed, and testing. Class responses may be displayed on the screen, which makes classroom assessment more efficient and accurate.

Please check with your instructor to see if TurningPoint is used in class and if you need to purchase a keypad. If you are required to purchase a keypad the registration of your keypad will be absolutely critical in order for you to get credit for answers in class.

Your remote code is located on the back of the remote underneath the barcode. It is a six digit code that may consist of letters and numbers but none of the codes contain the letter "O". If you can't decide if it's a number zero or the letter "O" it's a number zero.

If you happen to get a new remote during the semester for whatever reason (loss, theft, damage, etc) you must go back and register the new remote immediately in order to get credit for using the new remote.

Channel Setting for the ResponseCard RF

1. Press and release the "GO" button.
2. While the light is flashing red and green, Enter 2 digit channel code
(ie. Channel 1 = 01, channel 21 = 21).
3. After the second digit is entered, press and release the "GO" button.
4. Press and release the "1/A" button. The light should flash yellow to confirm.

Frequently Asked Questions By College Students

How do I register my ResponseCard classroom clicker?

You will need to give your device ID number to your professor or register your ResponseCard online with your university.

Where do I find my device ID number?

The device ID number is located on the back on your ResponseCard clicker under the bar code. Your device ID number will be either a 6 digit alpha-numeric code or a 6 digit numeric code.

My instructor (the university site) says the device ID number should be alpha-numeric on my ResponseCard, but it is all numbers?

It is possible to have a ResponseCard ID with numbers only. Be sure you are looking at the number under the barcode on the back of the ResponseCard clicker. The numbers are hexadecimal. The numbers can only be 0-9 and A-F. For example, your number will not contain any O's or I's.

I've registered my ResponseCard classroom clicker with my professor, it flashes orange and my responses are not recorded?

Are you on the correct channel?

If your ResponseCard clicker is on the wrong channel it will flash orange/yellow for 8 seconds. On the 9th second it will turn red. Try changing the channel on the ResponseCard. Your professor will need to tell you what channel to set the ResponseCard to (01-82). The default channel is 41. To reset your ResponseCard to channel 41, press Go-4-1-Go and then press number 1 to confirm. When you currently program the ResponseCard, the light will turn green. The student may join the correct channel prior to entering class as well.

Are you on the Faculty Member's student roster?

If your teacher has asked for your Device ID number and put the numbers into a list, you must be on the list for your ResponseCard student clicker to work in class. The Device ID number may be typed incorrectly or not on the list. Check with your instructor.

Why does the ResponseCard classroom clicker flash different colors?

Green: Confirmation that the RF Receiver has received a response from the ResponseCard. **Orange:** The ResponseCard is sending a signal and waiting for confirmation from the RF Receiver. **Red:** Response not received by the RF Receiver. **Green and Red:** In Channel Changing mode.

I'm trying to register my ResponseCard online; it states that the device ID number is already in use?

Someone may have a similar number on their ResponseCard student clicker and incorrectly entered their number. You will need to contact your professor.

What type of battery does ResponseCard RF require?

Each ResponseCard RF keypad comes equipped with two 3.0V lithium coin cell batteries model number CR2032. Replacements can easily be purchased at most electronic retail outlets. Your campus bookstore may also carry these batteries. Turning Technologies will provide batteries for replacement at discount upon request.

I'm trying to register my ResponseCard classroom clicker online; it states that the device ID number is already in use?

Someone may have a similar number on their ResponseCard clicker and incorrectly entered their number. You will need to contact your professor.

Where can the student/faculty member call for further help?

Turning Technologies: www.turningtechnologies.com

Customer Service Hours of operation: Monday thru Friday (7 AM – 9 PM ET)

Customer Service Line: 1-866-746-3015

Customer Service Email: support@turningtechnologies.com

EIU: www.eiu.edu/~turningpoint